

Troubleshooting Recording

The following table will assist you with troubleshooting your recording problem.

Standalone Version

IE or Other Clients

Troubleshooting Proxy Settings	Proxy Settings in Standalone Version
Troubleshooting HTTPS Settings	Enabling HTTPS

Firefox

Troubleshooting Proxy Settings	Configuring Firefox
Troubleshooting HTTPS Settings	Capture HTTPS Traffic from Firefox

Add-on Version

IE or Other Clients

Troubleshooting Proxy Settings	Proxy Settings in Fiddler Version
Troubleshooting HTTPS Settings	Enabling HTTPS in Fiddler Version

Firefox

Troubleshooting Proxy Settings	Configuring Firefox for Fiddler
Troubleshooting HTTPS Settings	Capture HTTPS Traffic from Firefox in Fiddler